

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
August 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **August 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC923	3 Phases Renewables, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC917	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC998	Lancaster Choice Energy	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	166	62	228	15	12	27	10	14	24	1	6	7	6	2	8	54	13	67	1	-	1	362
ELC901	Pacificorp	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	12	13	25	-	3	3	1	-	1	5	4	9	2	-	2	3	2	5	-	1	1	46
ELC903	Sierra Pacific Power Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	138	69	207	20	23	43	5	4	9	17	8	25	2	3	5	36	16	52	3	2	5	346
GAS904	Southern California Gas Company	34	24	58	7	1	8	-	3	3	2	-	2	-	-	-	33	11	44	-	-	-	115
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	5	-	5	-	1	1	9
	Total	355	171	526	42	39	81	16	22	38	25	19	44	10	5	15	131	42	173	4	4	8	885